

Transcript: Sara

Marulanda-4914335197904896-4787470521024512

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Bennett Business Card, my name is Sarah. May I have your name please? Claude B. Barnett Jr. Hello sir, how may I help you? Yes, I was calling in regards to, uh, ask a question. What is MEC, MECCail Rx? MEC 3RX you say? No. What is MEC Cail Rx? What is that? Okay. MEC is a preventive care plan. It will cover, um, phy- in, one physical yearly examination, blood works, eh, hepatitis test, HIV test, and colonoscopy. Well, it depends on what company are you talking because, eh, MEC can change depending on what company are you working with. I work for Surge but I'm okay on Medicare. I'm okay on Medicare. I don't need none of that. Okay. So just keep in mind, if you work with Surge, I will have to decline you. Other way they're gonna out-enroll you. So for me to decline your enrollment, I need the last four of your Social to locate your account. 3067. Thank you very much, Mr. Claude Barnett? Yes. And just for security purposes, sir, can you please verify your address and date of birth? 2300, um, Rock Spring Drive, Las Vegas, Nevada 89128. Okay. And your date of birth? 06021974. And is your email claudburnett1974@gmail.com? Yes. And is your phone number 708-506-6247? Yes. Thank you, sir, so let me decline your out enrollment. You are not gonna be out enrolled on healthcare benefits, not through us and there will be no deductions for, eh, premium coverage from us. Okay, thank you. You're more than welcome. Anything else that I can help you with? That's it. All righty, sir. So thank you for calling Bennett Business Card. Have a wonderful night.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Bennett Business Card, my name is Sarah. May I have your name please? Claude B. Barnett Jr. Hello sir, how may I help you? Yes, I was calling in regards to, uh, ask a question. What is MEC, MECCail Rx? MEC 3RX you say? No. What is MEC Cail Rx? What is that? Okay. MEC is a preventive care plan. It will cover, um, phy- in, one physical yearly examination, blood works, eh, hepatitis test, HIV test, and colonoscopy. Well, it depends on what company are you talking because, eh, MEC can change depending on what company are you working with. I work for Surge but I'm okay on Medicare. I'm okay on Medicare. I don't need none of that. Okay. So just keep in mind, if you work with Surge, I will have to decline you. Other way they're gonna out-enroll you. So for me to decline your enrollment, I need the last four of your Social to locate your account. 3067. Thank you very much, Mr. Claude Barnett? Yes. And just for security purposes, sir, can you please verify your address and date of birth? 2300, um, Rock Spring Drive, Las Vegas, Nevada 89128. Okay.

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