

## **Transcript: Sara**

**Marulanda-4908069694160896-6688795682881536**

### **Full Transcript**

Hello. Your call may be monitored or recorded for quality assurance purposes. Hi, this is calling on behalf of Focus Workforce Management. May I speak with Arnellein Haas? I'm waiting. Hello? Hi. May I speak with Arnellein Haas? Who is this? Calling on behalf of Focus Workforce Management. Huh? Temporary agency. The temporary agency. Oh. What is -- w- why? Who's this? Um, we're processing- Huh? We're processing the enrollment forms for healthcare coverage and did you request- I'm sorry, it's the wrong number. I'm not-

### **Conversation Format**

Speaker None: Hello. Your call may be monitored or recorded for quality assurance purposes. Hi, this is calling on behalf of Focus Workforce Management. May I speak with Arnellein Haas? I'm waiting. Hello? Hi. May I speak with Arnellein Haas? Who is this? Calling on behalf of Focus Workforce Management. Huh? Temporary agency. The temporary agency. Oh. What is -- w- why? Who's this? Um, we're processing- Huh? We're processing the enrollment forms for healthcare coverage and did you request- I'm sorry, it's the wrong number. I'm not-