

Transcript: Sara

Marulanda-4904323561603072-6687975435976704

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Trinity Spicher? May I ask who's calling? This is calling on behalf of MAUI Staffing. Oh, hello. This is Trinity. Hi, Ms. Trinity. How you doing today, ma'am? I'm pretty good. How are you? Doing great, thank you. Um, ma'am, we're processing the enrollment forms for Healthcare Cover. We found two enrollment forms from the same date, uh, from December the 13th. Mm-hmm. The first one requests to be enrolled on, um, on NEC and dental, right? So- So- ... actually, I actually when I was doing that, I was trying to actually go back and cancel it, and I want to just opt out. Oh, okay, perfect. Yeah. That's, that's all what we need. We, we were trying to figure out if you wanted or not, because on the second enrollment form, you choose to enroll but at the same time you choose not to participate, so we're just- Yeah. ... trying to figure... Okay, ma'am. Uh, that, I think that's all what we need. I really appreciate for you to end our call. Yeah, thank you for calling. Have a good one. Y- you as well, ma'am. Thank you. Bye-bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Trinity Spicher? May I ask who's calling? This is calling on behalf of MAUI Staffing. Oh, hello. This is Trinity. Hi, Ms. Trinity. How you doing today, ma'am? I'm pretty good. How are you? Doing great, thank you. Um, ma'am, we're processing the enrollment forms for Healthcare Cover. We found two enrollment forms from the same date, uh, from December the 13th. Mm-hmm. The first one requests to be enrolled on, um, on NEC and dental, right? So- So- ... actually, I actually when I was doing that, I was trying to actually go back and cancel it, and I want to just opt out. Oh, okay, perfect. Yeah. That's, that's all what we need. We, we were trying to figure out if you wanted or not, because on the second enrollment form, you choose to enroll but at the same time you choose not to participate, so we're just- Yeah. ... trying to figure... Okay, ma'am. Uh, that, I think that's all what we need. I really appreciate for you to end our call. Yeah, thank you for calling. Have a good one. Y- you as well, ma'am. Thank you. Bye-bye.