

## **Transcript: Sara**

**Marulanda-4791075584655360-5723642001408000**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, ma'am, this is ... Marquita Jackson. Yes, speak. Hello, Ms. Jackson. This is Benefits in a Cart calling on behalf of OnTrack staffing. Uh-huh. Ma'am, we are processing the enrollment forms for healthcare coverage. Your request coverage for employee plus family, but we only have employee plus children. Right. So the question is, did you still want it employee plus family, including the spouse or just yourself and the children? I don't have a spouse. Okay, so employee plus children, that's what you want. That correct? Right. Right. Oh, okay, ma'am. Okay. Uh, then we have a T'Keyah Tajania? Mm-hmm. Okay, yes. So that, that was basically all what we need, uh, to process the enrollment. Do you have any questions for us? No, ma'am. All righty, ma'am. So thank you for answer our call from Benefits in a Cart. Have a wonderful day, ma'am. You, too. Thank you. Bye bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, ma'am, this is ... Marquita Jackson. Yes, speak. Hello, Ms. Jackson. This is Benefits in a Cart calling on behalf of OnTrack staffing. Uh-huh. Ma'am, we are processing the enrollment forms for healthcare coverage. Your request coverage for employee plus family, but we only have employee plus children. Right. So the question is, did you still want it employee plus family, including the spouse or just yourself and the children? I don't have a spouse. Okay, so employee plus children, that's what you want. That correct? Right. Right. Oh, okay, ma'am. Okay. Uh, then we have a T'Keyah Tajania? Mm-hmm. Okay, yes. So that, that was basically all what we need, uh, to process the enrollment. Do you have any questions for us? No, ma'am. All righty, ma'am. So thank you for answer our call from Benefits in a Cart. Have a wonderful day, ma'am. You, too. Thank you. Bye bye.