

Transcript: Sara

Marulanda-4740321117257728-6527720881176576

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Por favor, señor Juan Luna? Um, I speak English. Hi, Mr. Luna. This is Benefits in a Card calling on behalf of Hospitality and Staffing Solutions. Oh, yes. Hello. Yes. Um, we're processing the enrollment form for healthcare coverage. On your enrollment form you request coverage for Stay Healthy MEC Enhanced and Stay Healthy MEC TeleRx. You're allowed to have just one of those. Um- Okay. ... so the Stay Healthy MEC TeleRx is just preventive care. The Stay Healthy MEC Enhanced is preventive and medical. Hm. The Stay Healthy MEC TeleRx will cost you \$15.65, and the Stay Healthy MEC Enhanced, which is medical and preventive care, is \$42.61. Okay. What's- So- ... what does the second one cover? Eh, the second one is preventive care and medical. That one works with copay. Uh, the Stay Healthy MEC TeleRx has no medical, just prevention, like one physical exam examination, blood work, and vaccinations, but no doctor visitations if you are sick. Um, I'll do the second one. The Stay Healthy MEC Enhanced? Yeah, the one that was 45. 42.61. Okay. Yeah, I mean, 42.61. Yeah, I'll do that one. Okay, so that one plus, eh, dental, term life and vision. Is that correct? Yeah, I'll do that one. Okay, and, well, we're missing a beneficiary for your term life plan. Like, who would you like to receive the term life benefit in case something happened to you? Um, my grandparent. You want me to give them their... You want me to give you their information? I just need their name, last name and relationship. Oh, Maria, last name Alaniz. Um, grandparents/Guardian. Okay, Alanis is A-l-i... No. L-A... A-l-a-n-i-s? Uh, no, it's with a Z. Z. Alaniz. A- Yep. ... l-a-n-i-z. Maria? Yep. And you want 100% for her? Yeah. Okay, so you just need to allow one to two weeks for your employer to start making deductions. Once you see the first deduction the following Monday, that's when the coverage kicks in. And you're going to receive the ID cards by the end of that week at your mailing address. If you have not received it by the end of that week, please give us a call back and we can send you virtual copies while you wait for the hard copy to arrive on the mail. All right, thank you. You're more than welcome. Do you have any questions for us? Not at the moment. All righty, sir. So thank you for supporting Benefits in a Card. Wish you to have a wonderful day, sir. You too. Have a good day. Okay. Bye-bye. Thanks.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Por favor, señor Juan Luna? Um, I speak English. Hi, Mr. Luna. This is Benefits in a Card calling on behalf of Hospitality and Staffing Solutions. Oh, yes. Hello. Yes. Um, we're processing the enrollment form for healthcare coverage. On your enrollment form you request coverage for Stay Healthy MEC Enhanced and Stay Healthy MEC TeleRx. You're allowed to have just one

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