

Transcript: Sara

Marulanda-4738674724356096-6531067354202112

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Melvin Khan? Yes. Hi, Mr. Khan. This is Benefit Center Card calling on behalf of Source Staffing. Yes. Hello, sir? Okay. Just to let you know that your healthcare ID card was returned to our office due to a wrong address. So I'm just wondering if we can verify the address and to correct it and send the ID card again. The address we have is 2044 South Millage Drive, Apartment 1606 on Athens, Georgia 30605. Is that the correct address? Uh, no, ma'am. Okay. Can we get the correct address to resend the ID card? Uh, I'm unable to call you back. Okay, if you want. Uh, we're gonna hold the card for seven days. After, uh, after seven days the card is gonna be destroyed. Okay? Okay. All right, sir. Thank you very much. Have a great day. You too. Thank you. Hmm. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Melvin Khan? Yes. Hi, Mr. Khan. This is Benefit Center Card calling on behalf of Source Staffing. Yes. Hello, sir? Okay. Just to let you know that your healthcare ID card was returned to our office due to a wrong address. So I'm just wondering if we can verify the address and to correct it and send the ID card again. The address we have is 2044 South Millage Drive, Apartment 1606 on Athens, Georgia 30605. Is that the correct address? Uh, no, ma'am. Okay. Can we get the correct address to resend the ID card? Uh, I'm unable to call you back. Okay, if you want. Uh, we're gonna hold the card for seven days. After, uh, after seven days the card is gonna be destroyed. Okay? Okay. All right, sir. Thank you very much. Have a great day. You too. Thank you. Hmm. Bye.