

## **Transcript: Sara**

**Marulanda-4710958993195008-5643918131019776**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello? Hello? Hello? Hi. Hi. May I speak with Joseph Condition? Yes. This is Joseph. Hello, Mr. Joseph. This is Benefits in a Car calling on behalf of Oxford Global. Yes. Okay. Sir, um, we are processing the enrollment forms for healthcare coverage and you request, um, term life for employee plus a spouse and other benefits. But at least- Mm-hmm. ... uh, we, we need a dependent information if you want her to be under your coverage because we don't have her name, last name, date of birth or Social Security number. So the question is, did you... Do you still want her to be under your, um, term life coverage as a dependent or do you want that just for yourself? Um, I will do the, the update on that online. Um, do I- Okay. Uh, how long... How long still before I can, I mean, make the changes? Okay. Okay. Right now, we're going to make the changes, uh, to employee only. You have, uh, 30 days from your first paycheck in order to update the information on the system. Okay? All right. Okay. All right. It's there. So thank you for answering our call. Have a wonderful day. All right. Okay. Bye-bye. Bye. Bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello? Hello? Hello? Hi. Hi. May I speak with Joseph Condition? Yes. This is Joseph. Hello, Mr. Joseph. This is Benefits in a Car calling on behalf of Oxford Global. Yes. Okay. Sir, um, we are processing the enrollment forms for healthcare coverage and you request, um, term life for employee plus a spouse and other benefits. But at least- Mm-hmm. ... uh, we, we need a dependent information if you want her to be under your coverage because we don't have her name, last name, date of birth or Social Security number. So the question is, did you... Do you still want her to be under your, um, term life coverage as a dependent or do you want that just for yourself? Um, I will do the, the update on that online. Um, do I- Okay. Uh, how long... How long still before I can, I mean, make the changes? Okay. Okay. Right now, we're going to make the changes, uh, to employee only. You have, uh, 30 days from your first paycheck in order to update the information on the system. Okay? All right. Okay. All right. It's there. So thank you for answering our call. Have a wonderful day. All right. Okay. Bye-bye. Bye. Bye.