

## **Transcript: Sara**

**Marulanda-4671206562381824-6227735224696832**

### **Full Transcript**

Your call- Hello. ... may be monitored or recorded for quality assurance purposes. Hello. May I speak with Damian Connolly? Uh, speaking. Hello, Mr. Connolly. This is calling on behalf of BG Staffing, the temporary- Yeah. Um, we are processing the enrollment forms for healthcare coverage. On your enrollment form, you request, uh, to be enrolled, but at the same time, you choose not to participate. So, we're just trying to figure out if you want the... if the enrollment on healthcare coverage or not. Um... No, I already have, um, Medicare or Medicaid. Oh, okay, so you don't need it? So I don't need the health insurance. Right. Okay, that's okay. So, um, let me put that here on the system and that way you're not going to be unlocked then, okay? All right. All right then, sir, thank you for answering our call and have a wonderful day. You too. Um, question. Yes, sir. Though, um, am I, uh... I'm having trouble signing into the UKG app. I'm guessing that you have nothing to do with that or... You're guessing correct. We are just the healthcare administrators. Oh, okay. All right. That has to be In that case- ... directly with BG staff, yes. Okay. Do you... Would you have, um, a way I can contact somebody or... No, sir. I don't have that information. I'm sorry about it. Okay. All good. Well, in that case, you have a great day. You as well, sir. Thank you very much. Bye-bye. Mm-hmm. Bye-bye.

### **Conversation Format**

Speaker None: Your call- Hello. ... may be monitored or recorded for quality assurance purposes. Hello. May I speak with Damian Connolly? Uh, speaking. Hello, Mr. Connolly. This is calling on behalf of BG Staffing, the temporary- Yeah. Um, we are processing the enrollment forms for healthcare coverage. On your enrollment form, you request, uh, to be enrolled, but at the same time, you choose not to participate. So, we're just trying to figure out if you want the... if the enrollment on healthcare coverage or not. Um... No, I already have, um, Medicare or Medicaid. Oh, okay, so you don't need it? So I don't need the health insurance. Right. Okay, that's okay. So, um, let me put that here on the system and that way you're not going to be unlocked then, okay? All right. All right then, sir, thank you for answering our call and have a wonderful day. You too. Um, question. Yes, sir. Though, um, am I, uh... I'm having trouble signing into the UKG app. I'm guessing that you have nothing to do with that or... You're guessing correct. We are just the healthcare administrators. Oh, okay. All right. That has to be In that case- ... directly with BG staff, yes. Okay. Do you... Would you have, um, a way I can contact somebody or... No, sir. I don't have that information. I'm sorry about it. Okay. All good. Well, in that case, you have a great day. You as well, sir. Thank you very much. Bye-bye. Mm-hmm. Bye-bye.