

Transcript: Sara

Marulanda-4670854395281408-5064109284868096

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Hello? Hi. May I speak with Mr. Billy Toler? I do. Hello, Mr. Toler. This is Benefits in a Card calling on behalf of Focus Workforce Management, temporary agency. Uh-huh. Sir, we are processing the enrollments for healthcare coverage, and you requested enrollment for employee plus a spouse for a couple of our healthcare plans, ... Uh, me and my wife. Okay. So in that case, we're going to need her name, last name, Social Security number, uh, and date of birth. Okay. Her name is Shelby, S-H-E-L-B-Y. Okay. Toler, T-O-L-E-R. Okay. And her birthday is June 30th, 1992. Okay. And did you know her Social Security number? Yes. It's 414-71-1162. Okay. We got a 414-71-1162, June 30th, 1992, Shelby Toler, a spouse female. Is that correct? Yes. All righty, sir. I already added to the system. And you just need to allow one to two weeks for your employer to start making deductions. Once you see the first deduction, that means the following Monday, that's when the coverage became active and you're going to receive ID cards by the end of that week. I'm gonna receive ID cards when? By the end of the week after the first deduction. Okay. Okay. Mr. Toler, do you have any questions for us? No, that's it. All righty, sir. So thank you for answer our call from Benefits in a Card. Wish you too have a wonderful day, sir. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker None: Hello. Your call may be monitored or recorded for quality assurance purposes. Hello? Hi. May I speak with Mr. Billy Toler? I do. Hello, Mr. Toler. This is Benefits in a Card calling on behalf of Focus Workforce Management, temporary agency. Uh-huh. Sir, we are processing the enrollments for healthcare coverage, and you requested enrollment for employee plus a spouse for a couple of our healthcare plans, ... Uh, me and my wife. Okay. So in that case, we're going to need her name, last name, Social Security number, uh, and date of birth. Okay. Her name is Shelby, S-H-E-L-B-Y. Okay. Toler, T-O-L-E-R. Okay. And her birthday is June 30th, 1992. Okay. And did you know her Social Security number? Yes. It's 414-71-1162. Okay. We got a 414-71-1162, June 30th, 1992, Shelby Toler, a spouse female. Is that correct? Yes. All righty, sir. I already added to the system. And you just need to allow one to two weeks for your employer to start making deductions. Once you see the first deduction, that means the following Monday, that's when the coverage became active and you're going to receive ID cards by the end of that week. I'm gonna receive ID cards when? By the end of the week after the first deduction. Okay. Okay. Mr. Toler, do you have any questions for us? No, that's it. All righty, sir. So thank you for answer our call from Benefits in a Card. Wish you too have a wonderful day, sir. You too. Thank you. Bye-bye. Bye.