

Transcript: Sara

Marulanda-4648854964846592-4505166171258880

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, mate. You're with Toto Luepela? Yeah. Who are you? Hi, Mr. Luepela. This is Bene Fit Sin-E-Card calling on behalf of Workforce Strategies. Yes? Okay. We are processing the enrollment forms for healthcare coverage, uh, your request coverage for employee plus family, but we only have your information. We don't have th- the rest of the family information, not a spouse or children. So the question is, do you still want the coverage for employee plus family or just yourself? You are calling who? From- from where? Who- Workforce Strategies, the staffing agency. And you- you work with my- my company? Yes, sir. Work... The name of the company is Workforce Strategies. Hold on, just one second. You say the name is One Ford Sat- Strategy? Yes, sir. Workforce Strategies. If- if you want I can get a translator or interpreter for you. Um, what is your main language? French. French? Yes. Okay. Um, so you want me to get a translator for you, sir? No, no. Uh, if- if you can call me later, like tomorrow 'cause right now I'm- I'm on my way to- to- to work. Okay. I'm- I'm- I'm not gonna be able to give you a call, uh, tomorrow. Uh, so if- if you want to add your spouse or children to their healthcare coverage, uh, you can give us a call back. Uh, the only thing I can do now is just change the coverage for employee only. No, no. Call- I'll call you tomorrow. Okay. Please give us a call, otherwise the- the coverage is gonna be for yourself only. Okay. Okay, sir? Okay. Thank you. Mm-hmm. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, mate. You're with Toto Luepela? Yeah. Who are you? Hi, Mr. Luepela. This is Bene Fit Sin-E-Card calling on behalf of Workforce Strategies. Yes? Okay. We are processing the enrollment forms for healthcare coverage, uh, your request coverage for employee plus family, but we only have your information. We don't have th- the rest of the family information, not a spouse or children. So the question is, do you still want the coverage for employee plus family or just yourself? You are calling who? From- from where? Who- Workforce Strategies, the staffing agency. And you- you work with my- my company? Yes, sir. Work... The name of the company is Workforce Strategies. Hold on, just one second. You say the name is One Ford Sat- Strategy? Yes, sir. Workforce Strategies. If- if you want I can get a translator or interpreter for you. Um, what is your main language? French. French? Yes. Okay. Um, so you want me to get a translator for you, sir? No, no. Uh, if- if you can call me later, like tomorrow 'cause right now I'm- I'm on my way to- to- to work. Okay. I'm- I'm- I'm not gonna be able to give you a call, uh, tomorrow. Uh, so if- if you want to add your spouse or children to their

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