

Transcript: Sara

Marulanda-4529722486341632-5997640134868992

Full Transcript

Welcome to Benefits in a Cart. My name's Sharon. May I have your name, please? Tommy Tommy Gatewood. T-O-M-M-I- Yeah. Mr. Tommy? Yes. Okay, sir. And how may I help you today? Yeah, I'm trying to see how much insurance is for me and a child. Okay. It depends on what plan you would like to enroll at. Uh, let me check that for you. May I have the name of the agency that you are working with and the last four of your Social? Yes. I'm working through Crown. Crown Services ... And last... Okay. And last four of Social Security Number is 5294. Oh. Thank you very much, Mr. Tommy Gatewood. And I guess for security purposes, sir, can you please verify your address and date of birth? Yes. 300 Randell Drive, Clawsonville, Tennessee 37042. Uh, and y- you said my Social? Da-date of birth. Oh, 1/17/1975. Thank you. And is your email tommygatewood@icloud.com? Yes. And is your phone number 931-272-1452? Yes. Okay, sir. Thank you very much. And when did you start working with the company? Uh, well, altogether I just missed two days. I went to another job. So probably February. I think- So different assi- different assignments but with the same company? Yes. Yes. Yes. Yes. Okay. So th-this is what happens. Once you start working with a company for first time, you have 30 days since you received your first paycheck to enroll. After those 30 days, even if you have a different assignment, you're still under the same company. So, uh, a- after the 30 days, you're not eligible unless you have a qualified life event or if your c- your company has a Company Open Enrollment Period, which is not happening now. All right. How about a Qualified Life Event? During the last 30 days, have you get married, give birth, have a child, adopt a child, uh, had involuntary loss coverage with another company? Yes. I had a child. Okay. But i- did the child was born during the last 30 days? Last 30 days? What this is? February, March. Man, I need to get my dates straight. They say for the 30- Yeah. 'Cause he, um, yeah, he was born, uh, April the 13th, I mean, February the 13th. Okay. No. He's already out of the... I mean, it's, it has been longer than 30 days. Um- Oh, okay. Yeah. In this case, you will need to wait until the next co- company open enrollment period. Uh, let me tell you when that's gonna happen. Give me just- Yeah. ... a minute please. Okay. Okay. We got Crown Services. Okay. Okay. Oh my goodness. It's gonna happen until, uh, December. Oh, Lord. Yes. Mm. So the baby was born on February you say, right? Yeah. February the 13th. Yeah. And I had worked three days. Yeah. Uh, three days, uh, six days before he was born with the company. So yeah, at that time. Yeah. The next open enrollment period would be December the 2nd. Um, I'm pretty much sure they- they're not gonna prove the- the qualified life event because if the baby was born on February the 13th, you have... Which I prom- it has been almost three months. So- Oh. ... um, you're not eligible to enroll at, at this time. I'm sorry about that. Okay. All right. And then, uh, do I, I would have to have Social Security number and everything, right? Yes. By the time that you gonna, um, add the baby or, well, by the time you're gonna enroll, if you are eligible, yes, you gonna need name, last name, Social Security

number, a gender and date of birth. Yes. Okay. All right. Okay? I just have to let the court know that. All right then. Thank you. All righty, sir. You're more than welcome. Oh, now if you are gonna add him into the coverage through a court order, they will send the whole information and they will enroll the baby with you, of course. But that's gonna be, it has to be a court order. Okay. Yeah. So- so, okay, I let the court know that then 'cause I'm going through, uh, child support and all that type of stuff. Mm-hmm. You see what I'm saying? And- Yes. And you, and you- and I had two grown, I got two grown children. And I just had this one, but I know I- how to carry insurance on him. And I, you see what I'm saying? So- Yes. In- in that case, the court is gonna send the order to your company and then either your company or the court is- is gonna send the order to us. Then we will proceed with the enrollment and we will notify you. Okay. Okay. Okay. I gotcha. All righty, sir. All right. Thanks. Have a great day, sir and thank you for calling Benefits in a Cart. All right. Thanks. All righty. Bye-bye. Bye-bye.

Conversation Format

Speaker None: Welcome to Benefits in a Cart. My name's Sharon. May I have your name, please? Tommy Tommy Gatewood. T-O-M-M-I- Yeah. Mr. Tommy? Yes. Okay, sir. And how may I help you today? Yeah, I'm trying to see how much insurance is for me and a child. Okay. It depends on what plan you would like to enroll at. Uh, let me check that for you. May I have the name of the agency that you are working with and the last four of your Social? Yes. I'm working through Crown. Crown Services ... And last... Okay. And last four of Social Security Number is 5294. Oh. Thank you very much, Mr. Tommy Gatewood. And I guess for security purposes, sir, can you please verify your address and date of birth? Yes. 300 Randell Drive, Clawsonville, Tennessee 37042. Uh, and y- you said my Social? Da-date of birth. Oh, 1/17/1975. Thank you. And is your email tommygatewood@icloud.com? Yes. And is your phone number 931-272-1452? Yes. Okay, sir. Thank you very much. And when did you start working with the company? Uh, well, altogether I just missed two days. I went to another job. So probably February. I think- So different assi- different assignments but with the same company? Yes. Yes. Yes. Yes. Okay. So th-this is what happens. Once you start working with a company for first time, you have 30 days since you received your first paycheck to enroll. After those 30 days, even if you have a different assignment, you're still under the same company. So, uh, a- after the 30 days, you're not eligible unless you have a qualified life event or if your c- your company has a Company Open Enrollment Period, which is not happening now. All right. How about a Qualified Life Event? During the last 30 days, have you get married, give birth, have a child, adopt a child, uh, had involuntary loss coverage with another company? Yes. I had a child. Okay. But i- did the child was born during the last 30 days? Last 30 days? What this is? February, March. Man, I need to get my dates straight. They say for the 30- Yeah. 'Cause he, um, yeah, he was born, uh, April the 13th, I mean, February the 13th. Okay. No. He's already out of the... I mean, it's, it has been longer than 30 days. Um- Oh, okay. Yeah. In this case, you will need to wait until the next co- company open enrollment period. Uh, let me tell you when that's gonna happen. Give me just- Yeah. ... a minute please. Okay. Okay. We got Crown Services. Okay. Okay. Oh my goodness. It's gonna happen until, uh, December. Oh, Lord. Yes. Mm. So the baby was born on February you say, right? Yeah. February the 13th. Yeah. And I had worked three days. Yeah. Uh, three days, uh, six days

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