

Transcript: Priscilla

Torres-5345632945881088-6698619584823296

Full Transcript

Your call has been forwarded to an automated voice messaging system. 8-5-9-5-5-6-7-4-2-7 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, I'm trying to call Mr. Perez. This is Priscilla Travis calling from Benefits and Record in regards to your eligibility, uh, review. We hear, uh, you are not eligible for enrollment because you are outdated on your personal open employment period and your company open employment period. Um... Uh, the next company open enrollment period for Surge is in August. If you want to go ahead and, uh, if you want to re-enroll, that is the open enrollment date for Surge, August of this year. Um, if you haven't- unless you have a quality life event. A quality life event is if you have a marriage, if you have a child born this year less than 30 days, um... In this, uh... Et cetera. If you have any questions, you can please give me a call back at our number, which is 800... Which is, our number is 800-497-4856 if you have any questions in regards to your eligibility review. Thank you. Have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. 8-5-9-5-5-6-7-4-2-7 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Good afternoon, I'm trying to call Mr. Perez. This is Priscilla Travis calling from Benefits and Record in regards to your eligibility, uh, review. We hear, uh, you are not eligible for enrollment because you are outdated on your personal open employment period and your company open employment period. Um... Uh, the next company open enrollment period for Surge is in August. If you want to go ahead and, uh, if you want to re-enroll, that is the open enrollment date for Surge, August of this year. Um, if you haven't- unless you have a quality life event. A quality life event is if you have a marriage, if you have a child born this year less than 30 days, um... In this, uh... Et cetera. If you have any questions, you can please give me a call back at our number, which is 800... Which is, our number is 800-497-4856 if you have any questions in regards to your eligibility review. Thank you. Have a wonderful day.