

## **Transcript: Priscilla**

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### **Full Transcript**

Good afternoon. Thank you for calling Barnes & Noble Cards. My name is Priscilla. Who do I have the pleasure of speaking to? Hi, Priscilla. It's Wendy Ross. Can I speak to Sarah, please? Bear with me one second. I'm going to put you on a brief hold. Yes, ma'am. Thank you. You're welcome.

### **Conversation Format**

Speaker speaker\_0: Good afternoon. Thank you for calling Barnes & Noble Cards. My name is Priscilla. Who do I have the pleasure of speaking to?

Speaker speaker\_1: Hi, Priscilla. It's Wendy Ross. Can I speak to Sarah, please?

Speaker speaker\_0: Bear with me one second. I'm going to put you on a brief hold.

Speaker speaker\_1: Yes, ma'am. Thank you.

Speaker speaker\_0: You're welcome.