

Transcript: Pearl

Rojas-6742679391617024-5658133728378880

Full Transcript

Hi, good afternoon. Thank you for calling Benefits and a Card, my name is Pearl Hood, who can I have the pleasure of speaking with? This is Alanda Horton, I'm trying to figure out why you guys called me. Okay, do you work for a staffing agency? You said do I worked for a staffing agency? Yes, ma'am. No. Um, it could be that somebody maybe put down their number wrong or something of that sort. We work with staffing agencies, um, in regards to healthcare benefits. Oh, okay, I see. Thank you. Uh, uh- No problem. ... let me try with the other number. All right, have a great day. Mm.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits and a Card, my name is Pearl Hood, who can I have the pleasure of speaking with?

Speaker speaker_1: This is Alanda Horton, I'm trying to figure out why you guys called me.

Speaker speaker_0: Okay, do you work for a staffing agency?

Speaker speaker_1: You said do I worked for a staffing agency?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: No.

Speaker speaker_0: Um, it could be that somebody maybe put down their number wrong or something of that sort. We work with staffing agencies, um, in regards to healthcare benefits.

Speaker speaker_1: Oh, okay, I see. Thank you. Uh, uh-

Speaker speaker_0: No problem.

Speaker speaker_1: ... let me try with the other number.

Speaker speaker_0: All right, have a great day.

Speaker speaker_1: Mm.