

Transcript: Pearl

Rojas-6738716764848128-5197537309016064

Full Transcript

Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? This is Brandon Butanis. Is this Integrity? No, it is not. This ain't no temp agency or nothing like that? Nope. We work with temp agencies- Then which- I'm a temp agency. Huh? We work with temp agencies but we're not a temp agency. Right, because I had worked with a company, I was texting this number, I'm finna tell you what it says, 'cause I'm looking for, uh, the job that hired me, and I need to get my W-2s. What was... The, the, the... I was texting this number, they were telling me, "Welcome to Integrity. If you haven't opted out, you will be enrolled into the VIP." You know what I'm saying? Hmm. So I called this number, they say, "Welcome to Integrity," and then they say, "Call BIC at 1-800-497-4856 for nonrefundable paid deductions." So that's what you is? Yes. We take care of the healthcare subscription enrollments for Integrity. Okay, so do you have Integrity number? 'Cause I'm trying to contact them and I'm going through my old phone. I don't even use this phone no more, but I'm going through my old phone because I haven't received my 2024 W-2s from the job, from the, uh, temp agency. No, uh, we don't have that number. We work with a lot of Integrities over the c- um, the country, so we don't have specific ones. Ah, okay. Thank you. No problem. Have a great day.

Conversation Format

Speaker speaker_0: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: This is Brandon Butanis. Is this Integrity?

Speaker speaker_0: No, it is not.

Speaker speaker_1: This ain't no temp agency or nothing like that?

Speaker speaker_0: Nope. We work with temp agencies-

Speaker speaker_1: Then which-

Speaker speaker_0: I'm a temp agency.

Speaker speaker_1: Huh?

Speaker speaker_0: We work with temp agencies but we're not a temp agency.

Speaker speaker_1: Right, because I had worked with a company, I was texting this number, I'm finna tell you what it says, 'cause I'm looking for, uh, the job that hired me, and I need to get my W-2s. What was... The, the, the... I was texting this number, they were telling me, "Welcome to Integrity. If you haven't opted out, you will be enrolled into the VIP." You know what I'm saying?

Speaker speaker_0: Hmm.

Speaker speaker_1: So I called this number, they say, "Welcome to Integrity," and then they say, "Call BIC at 1-800-497-4856 for nonrefundable paid deductions." So that's what you is?

Speaker speaker_0: Yes. We take care of the healthcare subscription enrollments for Integrity.

Speaker speaker_1: Okay, so do you have Integrity number? 'Cause I'm trying to contact them and I'm going through my old phone. I don't even use this phone no more, but I'm going through my old phone because I haven't received my 2024 W-2s from the job, from the, uh, temp agency.

Speaker speaker_0: No, uh, we don't have that number. We work with a lot of Integrities over the c- um, the country, so we don't have specific ones.

Speaker speaker_1: Ah, okay. Thank you.

Speaker speaker_0: No problem. Have a great day.