

## **Transcript: Pearl**

**Rojas-6729070127005696-5205799309066240**

### **Full Transcript**

Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who is the official you're speaking with? Uh, this is Brandon Waters, W-A-D-E-N-W-R-S. - How can I assist you? I'm doing all right. I got a text from y'all saying something about y- you're gonna enroll me in something if I don't opt out, so I'm trying to opt out. Okay. What's the name of the staffing agency you work for? Uh, Integrity Staffing. Integrity Staffing. Or- Integrity Services. Okay. Integrity. Give me one moment. Again, what is the last four digits of your social? Uh, 87354. Okay. Thanks for respecting my number. No problem. What is your address and date of birth? Uh, date of birth is 8/23/93 and my address is 2195 Heritage Way- Sounds very nice. ... according to the IRS. All right. And your phone number is 968-5577? Yes, ma'am. And have you emailed your address as letmehitthatcard@gmail.com? Yeah. All righty. And I have you declined here on the 25th of April. Um, those messages, you'll receive them once a week for the first 30 days of, um, that you work with them. They're just, uh, they're just reminders for you to either opt in or enroll before your time closes. Oh, all right. So it's not that I'm being sold or nothing? No, sir. No, sir. All right, appreciate it. No problem. Have a good day. You too.

### **Conversation Format**

Speaker speaker\_0: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who is the official you're speaking with?

Speaker speaker\_1: Uh, this is Brandon Waters, W-A-D-E-N-W-R-S. -

Speaker speaker\_2: How can I assist you?

Speaker speaker\_0: I'm doing all right. I got a text from y'all saying something about y- you're gonna enroll me in something if I don't opt out, so I'm trying to opt out. Okay. What's the name of the staffing agency you work for?

Speaker speaker\_1: Uh, Integrity Staffing.

Speaker speaker\_2: Integrity Staffing.

Speaker speaker\_0: Or-

Speaker speaker\_1: Integrity Services.

Speaker speaker\_0: Okay. Integrity. Give me one moment. Again, what is the last four digits of your social?

Speaker speaker\_1: Uh, 87354.

Speaker speaker\_0: Okay.

Speaker speaker\_1: Thanks for respecting my number.

Speaker speaker\_0: No problem. What is your address and date of birth?

Speaker speaker\_1: Uh, date of birth is 8/23/93 and my address is 2195 Heritage Way-

Speaker speaker\_2: Sounds very nice.

Speaker speaker\_1: ... according to the IRS.

Speaker speaker\_0: All right. And your phone number is 968-5577? Yes, ma'am. And have you emailed your address as letmehitthatcard@gmail.com?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: All righty. And I have you declined here on the 25th of April. Um, those messages, you'll receive them once a week for the first 30 days of, um, that you work with them. They're just, uh, they're just reminders for you to either opt in or enroll before your time closes.

Speaker speaker\_1: Oh, all right. So it's not that I'm being sold or nothing?

Speaker speaker\_0: No, sir. No, sir.

Speaker speaker\_1: All right, appreciate it.

Speaker speaker\_0: No problem. Have a good day.

Speaker speaker\_1: You too.