

## **Transcript: Pearl**

**Rojas-6704540379430912-4660462766702592**

### **Full Transcript**

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Wood. I would like to know who you're speaking with? Deanna King. And how can I assist you? I got a thing. It's about business card with HT Staffing, and I was just trying to find out what that is. I'm sorry, you got a text message that said what from HT Staffing? It said, "Thank you for..." Um, hold on. Let me pull exactly up, so... "Congratulations on job with HT Staffing. Call Benefits in a Card at 1-800-497-4856 to make changes to your window. Closes in 30 days." I was just trying to find out what that meant. Okay. So HT Staffing offers healthcare benefits to their employees, medical, excuse me, dental, vision, short-term disability, stuff like that. And they give you 30 days from receiving your first paycheck to choose any plans that you want to enroll in, um, or make any changes to anything you already signed up for. Oh, no, I'm good with everything. All right. No worries. Thank you for calling. You have a great day. All right. Thank you. Bye.

### **Conversation Format**

Speaker speaker\_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Wood. I would like to know who you're speaking with?

Speaker speaker\_1: Deanna King.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: I got a thing. It's about business card with HT Staffing, and I was just trying to find out what that is.

Speaker speaker\_0: I'm sorry, you got a text message that said what from HT Staffing?

Speaker speaker\_1: It said, "Thank you for..." Um, hold on. Let me pull exactly up, so... "Congratulations on job with HT Staffing. Call Benefits in a Card at 1-800-497-4856 to make changes to your window. Closes in 30 days." I was just trying to find out what that meant.

Speaker speaker\_0: Okay. So HT Staffing offers healthcare benefits to their employees, medical, excuse me, dental, vision, short-term disability, stuff like that. And they give you 30 days from receiving your first paycheck to choose any plans that you want to enroll in, um, or make any changes to anything you already signed up for.

Speaker speaker\_1: Oh, no, I'm good with everything.

Speaker speaker\_0: All right. No worries. Thank you for calling. You have a great day.

Speaker speaker\_1: All right. Thank you. Bye.