

## **Transcript: Pearl**

**Rojas-6703383890542592-4541775370174464**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hold on. Hi, with Mr. Helms, please? This is him. My name is Pearl. I'm calling from Benefits in a Cart on behalf of your staff agency, Superior Skilled, Skilled Trades. Mm-hmm. Um, we have a pending enrollment for you for health insurance for you and your family, but we don't have any dependent information. So we're just calling to- Yeah, I'm not... Yeah, yeah, I'm not enrolling. Okay. I'll go ahead and get, get that canceled for you. Thank you so much for attending my call. Oh, mm, thanks. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hold on.

Speaker speaker\_2: Hi, with Mr. Helms, please?

Speaker speaker\_1: This is him.

Speaker speaker\_2: My name is Pearl. I'm calling from Benefits in a Cart on behalf of your staff agency, Superior Skilled, Skilled Trades.

Speaker speaker\_1: Mm-hmm.

Speaker speaker\_2: Um, we have a pending enrollment for you for health insurance for you and your family, but we don't have any dependent information. So we're just calling to-

Speaker speaker\_1: Yeah, I'm not... Yeah, yeah, I'm not enrolling.

Speaker speaker\_2: Okay. I'll go ahead and get, get that canceled for you. Thank you so much for attending my call.

Speaker speaker\_1: Oh, mm, thanks.

Speaker speaker\_2: Bye-bye.