

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits In A Card. My name is Pearl Ludado who would I advise you're speaking with? Uh, Shannon Victor. And how can I assist you? Um, I wanted to enroll in, uh, a dental and vision plan. Okay. What's the name of the staffing agency you work for? Uh, Creative Circle. And the last four digits of your social? Uh, 2794. All righty. And if you can confirm your address and date of birth. Uh, 2506 West Walton Unit Two Chicago Illinois 60622, uh, 9475. Could you repeat your address for me? Uh, they might have... uh, w- I tried to change my address with them and so they did change it, it, but here are my two addresses that they have, it's all in the same street. It's either 2506 West Walton or it's 2657 West Walton. So we changed it- Okay. ... during this period but I don't... like we had trouble changing it. Okay. So which act- address are you wanting, um, your cards to go to and all that? 2506 West Walton Unit Two. All righty. And then I have your phone number as 773-209-1964? Yes. And I have your email address as S-L-O-N-E-I-L-L13@gmail.com? Yes. All righty. Okay. And you said you wanted to do just dental and vision? Uh, yes. I think there's a bundle- And w- I mean, a... Yeah. I figure you guys have a bundle that is c- is, uh, dental and, uh, vision. Yep. Dental, vision and term life. Oh. Okay. Yeah. Okay. And, and this coverage is just for yourself? Yes. Okay. So your weekly deductions are going to be of \$9... I'm sorry, \$7.90. Okay. Okay. It will take one to two weeks for the staffing agency to start making those deductions. Once they do, the following Monday you become active and then later that week you'll receive your dental and vision card in the mail. Do you know who you- Okay. ... want to put as the beneficiary for that term life? Um, uh, yeah my, uh, son Quinn Victor. Q-U-I-N-N? Yes. Okay. All righty. I'm gonna write that information down. Do you have any questions? Uh, no. That's it. All right. Thank you so much for calling. You have a great day. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. Thank you for calling Benefits In A Card. My name is Pearl Ludado who would I advise you're speaking with?

Speaker speaker_2: Uh, Shannon Victor.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Um, I wanted to enroll in, uh, a dental and vision plan.

Speaker speaker_1: Okay. What's the name of the staffing agency you work for?

Speaker speaker_2: Uh, Creative Circle.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: Uh, 2794.

Speaker speaker_1: All righty. And if you can confirm your address and date of birth.

Speaker speaker_2: Uh, 2506 West Walton Unit Two Chicago Illinois 60622, uh, 9475.

Speaker speaker_1: Could you repeat your address for me?

Speaker speaker_2: Uh, they might have... uh, w- I tried to change my address with them and so they did change it, it, but here are my two addresses that they have, it's all in the same street. It's either 2506 West Walton or it's 2657 West Walton. So we changed it-

Speaker speaker_1: Okay.

Speaker speaker_2: ... during this period but I don't... like we had trouble changing it.

Speaker speaker_1: Okay. So which act- address are you wanting, um, your cards to go to and all that?

Speaker speaker_2: 2506 West Walton Unit Two.

Speaker speaker_1: All righty. And then I have your phone number as 773-209-1964?

Speaker speaker_2: Yes.

Speaker speaker_1: And I have your email address as S-L-O-N-E-I-L-L13@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: All righty. Okay. And you said you wanted to do just dental and vision?

Speaker speaker_2: Uh, yes. I think there's a bundle-

Speaker speaker_1: And w-

Speaker speaker_2: I mean, a... Yeah. I figure you guys have a bundle that is c- is, uh, dental and, uh, vision.

Speaker speaker_1: Yep. Dental, vision and term life.

Speaker speaker_2: Oh. Okay. Yeah.

Speaker speaker_1: Okay. And, and this coverage is just for yourself?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. So your weekly deductions are going to be of \$9... I'm sorry, \$7.90.

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. It will take one to two weeks for the staffing agency to start making those deductions. Once they do, the following Monday you become active and then later that week you'll receive your dental and vision card in the mail. Do you know who you-

Speaker speaker_2: Okay.

Speaker speaker_1: ... want to put as the beneficiary for that term life?

Speaker speaker_2: Um, uh, yeah my, uh, son Quinn Victor.

Speaker speaker_1: Q-U-I-N-N?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. All righty. I'm gonna write that information down. Do you have any questions?

Speaker speaker_2: Uh, no. That's it.

Speaker speaker_1: All right. Thank you so much for calling. You have a great day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye-bye.