

Transcript: Pearl

Rojas-6686090864312320-4845383493042176

Full Transcript

... forwarded to an automated voice message system. Your call may end while we're recording for quality assurance purposes. 406-5395-016 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, good afternoon. This call is for Mr. Hawks. My name is Pearl calling from Benefits in a Card. Calling on behalf of your staffing agency that made you... We are processing healthcare enrollment forms, and on your form you chose three plans, three medical plans that can't be chosen together. So at the moment we were just calling to see which plan you're wanting to enroll in. At this moment, you'll be enrolled in the lower-priced two of the three. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and anything you speak to will be able to help with this enrollment process. Thank you and have a great day. If you are satis-

Conversation Format

Speaker speaker_0: ... forwarded to an automated voice message system.

Speaker speaker_1: Your call may end while we're recording for quality assurance purposes.

Speaker speaker_0: 406-5395-016 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, good afternoon. This call is for Mr. Hawks. My name is Pearl calling from Benefits in a Card. Calling on behalf of your staffing agency that made you... We are processing healthcare enrollment forms, and on your form you chose three plans, three medical plans that can't be chosen together. So at the moment we were just calling to see which plan you're wanting to enroll in. At this moment, you'll be enrolled in the lower-priced two of the three. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and anything you speak to will be able to help with this enrollment process. Thank you and have a great day.

Speaker speaker_0: If you are satis-