Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded. I just wanted to say that I missed your call- ... for quality assurance purposes. Please leave me a message and I'll get back to you as soon as I can. Thank you. Hi, good afternoon. This call is for Mr. Ortiz. My name is Pearl calling from Benefits in a Card. Calling on behalf of your staffing agency, BGSF. We are processing healthcare enrollment forms and on your form you didn't provide your full residence address. So we're just calling to confirm that information, that way your cards are sent to the correct address. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and 802-652- will be able to help you with this process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded.

Speaker speaker_1: I just wanted to say that I missed your call-

Speaker speaker_0: ... for quality assurance purposes.

Speaker speaker_1: Please leave me a message and I'll get back to you as soon as I can. Thank you.

Speaker speaker_2: Hi, good afternoon. This call is for Mr. Ortiz. My name is Pearl calling from Benefits in a Card. Calling on behalf of your staffing agency, BGSF. We are processing healthcare enrollment forms and on your form you didn't provide your full residence address. So we're just calling to confirm that information, that way your cards are sent to the correct address. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and 802-652- will be able to help you with this process. Thank you and have a great day.