

Transcript: Pearl

Rojas-6657378052521984-5050087037517824

Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who would I like you speaking with? Um, Marva Pettis. And how can I assist you? Um, I'm calling... I originally I had, um, signed up for the benefits but then I thought I was gonna get this other plan. So is it too late to add the b- the, um, healthcare back to my plan? 'Cause right now we have dental. All right. I can definitely take a look for you. What's the name of the staff agency you work for? ATC. And last four digits of your Social? 1100. Okay. And what's your name? Marva Pettis. And your address and date of birth? Uh, date of birth 3/15/88. Address 316 08th Hill Drive, Jonesboro, Georgia. ?? I have your phone number as 404-422-3604? Mm-hmm. And I have your email address as marvak23@gmail.com? Mm-hmm. Okay. Let me take a look here. Mm-hmm. So unfortunately, you did pass your deadline to add coverage on. Um, your next time that you'll be able to add any coverage on will be... beginning of December. Okay. Okay. All right. Th- thank you. No problem. Thank you so much for calling. Have a great day. You too.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who would I like you speaking with?

Speaker speaker_1: Um, Marva Pettis.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I'm calling... I originally I had, um, signed up for the benefits but then I thought I was gonna get this other plan. So is it too late to add the b- the, um, healthcare back to my plan? 'Cause right now we have dental.

Speaker speaker_0: All right. I can definitely take a look for you. What's the name of the staff agency you work for?

Speaker speaker_1: ATC.

Speaker speaker_0: And last four digits of your Social?

Speaker speaker_1: 1100.

Speaker speaker_0: Okay. And what's your name?

Speaker speaker_1: Marva Pettis.

Speaker speaker_0: And your address and date of birth?

Speaker speaker_1: Uh, date of birth 3/15/88. Address 316 08th Hill Drive, Jonesboro, Georgia.

Speaker speaker_0: ?? I have your phone number as 404-422-3604?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And I have your email address as marvak23@gmail.com?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay. Let me take a look here.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: So unfortunately, you did pass your deadline to add coverage on. Um, your next time that you'll be able to add any coverage on will be... beginning of December.

Speaker speaker_1: Okay. Okay. All right. Th- thank you.

Speaker speaker_0: No problem. Thank you so much for calling. Have a great day.

Speaker speaker_1: You too.