

Transcript: Pearl

Rojas-6583490501623808-6043227370766336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Good afternoon. Thank you for calling Benefit in a Card. My name is Pearl, who does the pleasure of speaking with? Well, my name is Rhandaris. It's spelled R-H-A-N-D-A-R-I-S. ... Salvedor. S-A-L-V-E-D-O-R. Mm-hmm. And how can I assist you, Ms. Salvedor? I wanted to cancel the benefits. I'm- I'm sorry, you're breaking up really bad. What was that? I wanted to transfer the benefits that I have. Okay. And what's the name of the company you work for? Domingosaurus. I'm sorry, what was that? Domingosaurus. And the last four digits of your social? 4513. All righty. Then if I can have you confirm your address and date of birth? May 1st, 2003, and address is 3411 North 3rd Road, apartment H5, Winston-Salem, North Carolina 27103. All righty. And I have your phone number as 336-779-088-0805. All right. Sorry. Do you have email as your first name centralink2@gmail.com? Correct. And you're wanting to cancel your coverage all together? Yes. All righty. Cancellations take one to two weeks to process so it's possible you see one or two more deductions, but at most it'd be two. Okay. Do you have any questions? No, ma'am. All righty. Thank you so much for calling in. Have a great day. Thank you. You guys as well. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello. Good afternoon. Thank you for calling Benefit in a Card. My name is Pearl, who does the pleasure of speaking with?

Speaker speaker_2: Well, my name is Rhandaris. It's spelled R-H-A-N-D-A-R-I-S. ... Salvedor. S-A-L-V-E-D-O-R.

Speaker speaker_1: Mm-hmm. And how can I assist you, Ms. Salvedor?

Speaker speaker_2: I wanted to cancel the benefits. I'm-

Speaker speaker_1: I'm sorry, you're breaking up really bad. What was that?

Speaker speaker_2: I wanted to transfer the benefits that I have.

Speaker speaker_1: Okay. And what's the name of the company you work for?

Speaker speaker_2: Domingosaurus.

Speaker speaker_1: I'm sorry, what was that?

Speaker speaker_2: Domingosaurus.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: 4513.

Speaker speaker_1: All righty. Then if I can have you confirm your address and date of birth?

Speaker speaker_2: May 1st, 2003, and address is 3411 North 3rd Road, apartment H5, Winston-Salem, North Carolina 27103.

Speaker speaker_1: All righty. And I have your phone number as 336-779-088-0805.

Speaker speaker_2: All right.

Speaker speaker_1: Sorry. Do you have email as your first name centralink2@gmail.com?

Speaker speaker_2: Correct.

Speaker speaker_1: And you're wanting to cancel your coverage all together?

Speaker speaker_2: Yes.

Speaker speaker_1: All righty. Cancellations take one to two weeks to process so it's possible you see one or two more deductions, but at most it'd be two.

Speaker speaker_2: Okay.

Speaker speaker_1: Do you have any questions?

Speaker speaker_2: No, ma'am.

Speaker speaker_1: All righty. Thank you so much for calling in. Have a great day.

Speaker speaker_2: Thank you. You guys as well.

Speaker speaker_1: Bye-bye.