

Transcript: Pearl

Rojas-6569194075766784-6554917226987520

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl *f*. Who can I help with? Hi, um, my name's Chelsey Hall. And how can I assist you? Um, I was calling for the, um, the virtual urgent care. Um, I'm, I'm having, like, strep symptoms and I was around people with strep, so I was wondering if I could get some antibiotics through here? Okay. So we're the health, the healthcare administrators. Let me get you over to them. Oh, I'm so sorry. No problem. You said the, the primary care, right? Or the virtual urgent care? The virtual urgent care, yeah. Okay. Let me get you over to them. Bear with me one moment. Thank y- thank you so much. No problem. Have a great day.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl *f*. Who can I help with?

Speaker speaker_1: Hi, um, my name's Chelsey Hall.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I was calling for the, um, the virtual urgent care. Um, I'm, I'm having, like, strep symptoms and I was around people with strep, so I was wondering if I could get some antibiotics through here?

Speaker speaker_0: Okay. So we're the health, the healthcare administrators. Let me get you over to them.

Speaker speaker_1: Oh, I'm so sorry.

Speaker speaker_0: No problem. You said the, the primary care, right? Or the virtual urgent care?

Speaker speaker_1: The virtual urgent care, yeah.

Speaker speaker_0: Okay. Let me get you over to them. Bear with me one moment.

Speaker speaker_1: Thank y- thank you so much.

Speaker speaker_0: No problem. Have a great day.