Transcript: Pearl Rojas-6541084258680832-6674839673716736

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who did I have the pleasure of speaking with? Uh, Ethel Sellers. Enriquez, Mr. Sellers. Yeah, good afternoon. How are you? I'm good, and yourself? I'm good. Um, I was just wondering, 'cause I got a text about benefits. Okay. Um, did it say anything else? What company... Do you work for a staffing agency? Yeah, Crown Services. Okay. So right now, Crown is under company open enrollment, um, for healthcare benefits, so medical, dental, vision, short-term disability, stuff like that. Right now is when you can make changes, enroll, um, and do all that. The price depends on how many plans you choose, because they are all separate, uh, and who you choose to cover, and it's something that they deduct from your check every week. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who did I have the pleasure of speaking with?

Speaker speaker_2: Uh, Ethel Sellers.

Speaker speaker_1: Enriquez, Mr. Sellers.

Speaker speaker_2: Yeah, good afternoon. How are you?

Speaker speaker_1: I'm good, and yourself?

Speaker speaker_2: I'm good. Um, I was just wondering, 'cause I got a text about benefits.

Speaker speaker_1: Okay. Um, did it say anything else? What company... Do you work for a staffing agency?

Speaker speaker_2: Yeah, Crown Services.

Speaker speaker_1: Okay. So right now, Crown is under company open enrollment, um, for healthcare benefits, so medical, dental, vision, short-term disability, stuff like that. Right now is when you can make changes, enroll, um, and do all that. The price depends on how many plans you choose, because they are all separate, uh, and who you choose to cover, and it's something that they deduct from your check every week.

Speaker speaker_2: Okay.