

Transcript: Pearl

Rojas-6515479085236224-5692248879185920

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Can I have the pleasure of speaking with? Uh, William Dawson. How can I assist you? Uh, yes, hi. I was trying to see was my insurance active? Okay. And what is the name of the staffing agency you work for? Um, Surge Staffing. And the last four digits of your Social? 406. All right. Give me one moment. Can I have you verify your address and date of birth? 2315 Collins Drive, Sidney, Ohio 45365. Uh, 10/14/1987. Okay. And your phone number is 937-794-2147? Uh, that'll be 794-4170. 4170. All righty. And I have your email address as terryt877@gmail.com? Uh, yes. Okay. I currently don't have you enrolled in coverage at all. Uh, yes, uh... All right. Thank you very much. No problem. Thank you so much for calling. You have a great day.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Can I have the pleasure of speaking with?

Speaker speaker_1: Uh, William Dawson.

Speaker speaker_0: How can I assist you?

Speaker speaker_1: Uh, yes, hi. I was trying to see was my insurance active?

Speaker speaker_0: Okay. And what is the name of the staffing agency you work for?

Speaker speaker_1: Um, Surge Staffing.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 406.

Speaker speaker_0: All right. Give me one moment. Can I have you verify your address and date of birth?

Speaker speaker_1: 2315 Collins Drive, Sidney, Ohio 45365. Uh, 10/14/1987.

Speaker speaker_0: Okay. And your phone number is 937-794-2147?

Speaker speaker_1: Uh, that'll be 794-4170.

Speaker speaker_0: 4170. All righty. And I have your email address as terryt877@gmail.com?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: Okay. I currently don't have you enrolled in coverage at all.

Speaker speaker_1: Uh, yes, uh... All right. Thank you very much.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.