

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 412-478-1542. Hi, good afternoon. This call is for Mr. Hamilton. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff in the AGSC Hospitality Staffing Solution. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together, and so we're just calling to confirm which plan you're wanting to enroll in. You also chose dental coverage for employee plus spouse- I'm sorry, plus family, but we did not receive any dependent information. So at the moment, your coverage will be placed into employee-only coverage and you'll be enrolled in the lower-priced plan of the two you chose. You can use the call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time, to add your family we need and make any changes. Any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 412-478-1542.

Speaker speaker_1: Hi, good afternoon. This call is for Mr. Hamilton. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff in the AGSC Hospitality Staffing Solution. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together, and so we're just calling to confirm which plan you're wanting to enroll in. You also chose dental coverage for employee plus spouse- I'm sorry, plus family, but we did not receive any dependent information. So at the moment, your coverage will be placed into employee-only coverage and you'll be enrolled in the lower-priced plan of the two you chose. You can use the call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time, to add your family we need and make any changes. Any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.