

Transcript: Pearl

Rojas-6496758248685568-5682830337818624

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who may I have the pleasure of speaking with? Hello, my name is Esther Simakar. And how can I assist you? I was just calling to see if my insurance was now activated. Okay. What state and what city are you working for? North. And the last four digits of your social? 8288. 8288? Yes. And repeat your name for me. Esther Simakar. Okay. And if you can confirm your address and date of birth. Uh, 10 Caramel Drive, Milverston in Jersey, 08048. Um, June 13th, 1991. All right. And your phone number is 609-372-0818? Correct. Okay. Uh, your email address is jess013845@gmail.com? Correct. Okay. So at the moment, I don't see that your coverage is active, your coverage is active yet. All right. But it did check out so it doesn't bother my check though. Okay. So if you took out the, the, the deduction today, we'll receive it. We usually receive them on Mondays and your coverage should become active after that. You can give us a call Monday to make sure. Um, and then we'll be- Okay. ... able to send you original copies of your card about Wednesday. Okay. All right. Thank you so much for calling. Have a good night. All right. You... Bye-bye. Thank you.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who may I have the pleasure of speaking with?

Speaker speaker_1: Hello, my name is Esther Simakar.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I was just calling to see if my insurance was now activated.

Speaker speaker_0: Okay. What state and what city are you working for?

Speaker speaker_1: North.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 8288.

Speaker speaker_0: 8288?

Speaker speaker_1: Yes.

Speaker speaker_0: And repeat your name for me.

Speaker speaker_1: Esther Simakar.

Speaker speaker_0: Okay. And if you can confirm your address and date of birth.

Speaker speaker_1: Uh, 10 Caramel Drive, Milverston in Jersey, 08048. Um, June 13th, 1991.

Speaker speaker_0: All right. And your phone number is 609-372-0818?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Uh, your email address is jess013845@gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. So at the moment, I don't see that your coverage is active, your coverage is active yet.

Speaker speaker_1: All right. But it did check out so it doesn't bother my check though.

Speaker speaker_0: Okay. So if you took out the, the, the deduction today, we'll receive it. We usually receive them on Mondays and your coverage should become active after that. You can give us a call Monday to make sure. Um, and then we'll be-

Speaker speaker_1: Okay.

Speaker speaker_0: ... able to send you original copies of your card about Wednesday.

Speaker speaker_1: Okay. All right.

Speaker speaker_0: Thank you so much for calling. Have a good night.

Speaker speaker_1: All right. You... Bye-bye. Thank you.