

Transcript: Pearl

Rojas-6488378995326976-4742532335353856

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mr. Hantush calling for benefits and a card. Calling on beh-... staff, CNTCPT staff... an enrollment form for you requesting coverage for you and your family, but we did not receive any dependent information. At the moment, your coverage will be changed to employee only. You do have 30 days from the date of your first paycheck to add your family on providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And anyone you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hi, good afternoon. This call is for Mr. Hantush calling for benefits and a card. Calling on beh-... staff, CNTCPT staff... an enrollment form for you requesting coverage for you and your family, but we did not receive any dependent information. At the moment, your coverage will be changed to employee only. You do have 30 days from the date of your first paycheck to add your family on providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And anyone you speak to will be able to help you with this enrollment process. Thank you and have a great day.