

Transcript: Pearl

Rojas-6450511629041664-5135553905606656

Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does and what am I speaking with? Uh, this is Marion Palmer. And how can I assist you? Um, I want to tell you that I don't wanna pay for health and benefits for Flex. For Flex? It's... Yeah. Um, give me one second. Tell they s- yeah, like, the health and benefits, they taking money out my check. Okay. W- And I got insurance. Okay, what's the name of the staffing agency you work for? Say that again? The name of the staffing agency you work for? Flex. That's where you applied? No, I applied, uh, I applied, I had went to Miss Brittany. We, we work with a lot of agencies that... I don't know who that is. Do you know the name of the staffing agency? Uh, yeah. Hold on, hold on. It... TRT. Okay, and the last four digits of your social? Last four digits, 85... That sh-... Hold on, six, four, six... 8506. Okay, and if you can verify your address and date of birth. You said my who? Address and date of birth. Uh, add, my address is 545 Irving Jumper Street, and my date of birth is 01/16/2005. All righty. And I have your phone number as 839-228-6300. Yes, ma'am. And have your email address at shamarionpalmer98@outchild.com? Yes, ma'am. Right, and you said you wanted to capture your coverage, correct? Yes. Okay, cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most it'd be two. All right. Do you have any questions? No, that's it. Thank you so much for calling. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does and what am I speaking with?

Speaker speaker_1: Uh, this is Marion Palmer.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I want to tell you that I don't wanna pay for health and benefits for Flex.

Speaker speaker_0: For Flex?

Speaker speaker_1: It's... Yeah.

Speaker speaker_0: Um, give me one second.

Speaker speaker_1: Tell they s- yeah, like, the health and benefits, they taking money out my check.

Speaker speaker_0: Okay. W-

Speaker speaker_1: And I got insurance.

Speaker speaker_0: Okay, what's the name of the staffing agency you work for?

Speaker speaker_1: Say that again?

Speaker speaker_0: The name of the staffing agency you work for?

Speaker speaker_1: Flex.

Speaker speaker_0: That's where you applied?

Speaker speaker_1: No, I applied, uh, I applied, I had went to Miss Brittany.

Speaker speaker_0: We, we work with a lot of agencies that... I don't know who that is. Do you know the name of the staffing agency?

Speaker speaker_1: Uh, yeah. Hold on, hold on. It... TRT.

Speaker speaker_0: Okay, and the last four digits of your social?

Speaker speaker_1: Last four digits, 85... That sh-... Hold on, six, four, six... 8506.

Speaker speaker_0: Okay, and if you can verify your address and date of birth.

Speaker speaker_1: You said my who?

Speaker speaker_0: Address and date of birth.

Speaker speaker_1: Uh, add, my address is 545 Irving Jumper Street, and my date of birth is 01/16/2005.

Speaker speaker_0: All righty. And I have your phone number as 839-228-6300.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And have your email address at shamarionpalmer98@outchild.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Right, and you said you wanted to capture your coverage, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most it'd be two.

Speaker speaker_1: All right.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: No, that's it.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.

Speaker speaker_0: Bye-bye.