

Transcript: Pearl

Rojas-6444563977256960-5935708063186944

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who can I assist you with? Deborah Knight. How can I assist you? Um, I'm calling... um, I'm working for the road crew at... through a temp... a temp service, and I got a text message that said that I needed to... if I was gonna opt out of the insurance, I needed to call this number. Okay. And is that the name of the staffing agency? Y- What's the name of it? The staffing agency. Oh, crap. I don't know. Hold on. Let me look at my phone. What's the name of that place? Crown? Okay. And the last four digits of your Social? Um, 6607. All righty. And if you can confirm... I'm sorry. Give me one moment. All righty. And if you can confirm your address and date of birth? Yep. My address is 841 East Byers Avenue and that's Owensboro, Kentucky 42303. And my birthday is, um, 10/13/1980. Okay. I have your phone number as 812-270-2405. You got it. I have your email address as debbie1369364@gmail.com. Yes, ma'am. And you wanted to decline coverage today, correct? Yes, please. All right. Well, now that you've opted out, is there anything I can assist you with? No, that's it. I appreciate your help. No problem. Thank you so much for calling. You have a great day. You too. Bye. Bye. DailyPay phone number.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who can I assist you with?

Speaker speaker_1: Deborah Knight.

Speaker speaker_0: How can I assist you?

Speaker speaker_1: Um, I'm calling... um, I'm working for the road crew at... through a temp... a temp service, and I got a text message that said that I needed to... if I was gonna opt out of the insurance, I needed to call this number.

Speaker speaker_0: Okay. And is that the name of the staffing agency?

Speaker speaker_1: Y- What's the name of it?

Speaker speaker_0: The staffing agency.

Speaker speaker_1: Oh, crap. I don't know. Hold on. Let me look at my phone. What's the name of that place? Crown?

Speaker speaker_0: Okay. And the last four digits of your Social?

Speaker speaker_1: Um, 6607.

Speaker speaker_0: All righty. And if you can confirm... I'm sorry. Give me one moment. All righty. And if you can confirm your address and date of birth?

Speaker speaker_1: Yep. My address is 841 East Byers Avenue and that's Owensboro, Kentucky 42303. And my birthday is, um, 10/13/1980.

Speaker speaker_0: Okay. I have your phone number as 812-270-2405.

Speaker speaker_1: You got it.

Speaker speaker_0: I have your email address as debbie1369364@gmail.com.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And you wanted to decline coverage today, correct?

Speaker speaker_1: Yes, please.

Speaker speaker_0: All right. Well, now that you've opted out, is there anything I can assist you with?

Speaker speaker_1: No, that's it. I appreciate your help.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Bye.

Speaker speaker_1: DailyPay phone number.