

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Car. My name's Pearl who am I supposed to be speaking with? Um, Andrew Graham. And how can I assist you? Um, I got a thing, an em- uh, message that said, uh, "Opt into the benefits for, for Crown Staffing." Okay. Crown offers healthcare and healthcare benefits to their employees, um, things like medical, dental, vision, short term disability, stuff like that. The price depends on how many plans you choose and who you choose to cover. And it's something that's deducted from your check every week. Um, if you don't enroll or pick... If you don't decline or pick a plan that you like, you're automatically enrolled in a plan that's deducted from your check every week and they give you 30 days from receiving your first paycheck to decide. Okay. All right. Well, I already have insurance, so, um, can you just say kind of just decline now or...? Of course. What are the last four digits of your Social? 3882. Give me one moment. And you said your, your last name is Graham, correct? Andrew Graham? Yes. All right. And what are the la- uh, what is your address and date of birth? Um, 502 4th Street, North Vernon, Indiana, 47265. And my date of birth is 8/14/73. Okay. And your phone number is 812-530-8144? Yep. And you say we're declining benefits today, correct? Yes. All right. Well, I go you opted out. Is there anything else I can assist you with? Nope. Thank you. Thank you so much for calling. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Car. My name's Pearl who am I supposed to be speaking with?

Speaker speaker_2: Um, Andrew Graham.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Um, I got a thing, an em- uh, message that said, uh, "Opt into the benefits for, for Crown Staffing."

Speaker speaker_1: Okay. Crown offers healthcare and healthcare benefits to their employees, um, things like medical, dental, vision, short term disability, stuff like that. The price depends on how many plans you choose and who you choose to cover. And it's something that's deducted from your check every week. Um, if you don't enroll or pick... If you don't decline or pick a plan that you like, you're automatically enrolled in a plan that's

deducted from your check every week and they give you 30 days from receiving your first paycheck to decide.

Speaker speaker_2: Okay. All right. Well, I already have insurance, so, um, can you just say kind of just decline now or...?

Speaker speaker_1: Of course. What are the last four digits of your Social?

Speaker speaker_2: 3882.

Speaker speaker_1: Give me one moment. And you said your, your last name is Graham, correct? Andrew Graham?

Speaker speaker_2: Yes.

Speaker speaker_1: All righty. And what are the la- uh, what is your address and date of birth?

Speaker speaker_2: Um, 502 4th Street, North Vernon, Indiana, 47265. And my date of birth is 8/14/73.

Speaker speaker_1: Okay. And your phone number is 812-530-8144?

Speaker speaker_2: Yep.

Speaker speaker_1: And you say we're declining benefits today, correct?

Speaker speaker_2: Yes.

Speaker speaker_1: All righty. Well, I go you opted out. Is there anything else I can assist you with?

Speaker speaker_2: Nope. Thank you.

Speaker speaker_1: Thank you so much for calling. Have a good day.