

Transcript: Pearl

Rojas-6341074943262720-5362784740884480

Full Transcript

My name is ... Hello? Hello. Yes, how can I assist you? Um, yes, I got a, uh, text today saying that, uh, I was auto enrolled in some type of benefits. I don't want to be enrolled in that. Okay, what is the name of the staffing agency you work for? Serge. And the last four digits of your social? 4272. All righty, and your name? Eunice Latoya... Okay, and if you can confirm your address, date of birth. 215 ... Park Drive, 08-27-2002. And what is the city and state? Louisburg, North Carolina. All righty, and I have your phone number as 919-729-4481. Yes. And I have your email address as, uh, M-E-S-H-R-E-D 212 at gmail.com? Yes. Okay, and you said you wanted to decline coverage, correct? Yes. All righty, ... is there anything else I can assist you with? Huh? Is there anything else I can assist you with? No, that's all. Thank you so much for calling. Have a great day. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: My name is ... Hello?

Speaker speaker_1: Hello. Yes, how can I assist you? Um, yes, I got a, uh, text today saying that, uh, I was auto enrolled in some type of benefits. I don't want to be enrolled in that.

Speaker speaker_0: Okay, what is the name of the staffing agency you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 4272.

Speaker speaker_0: All righty, and your name?

Speaker speaker_1: Eunice Latoya...

Speaker speaker_0: Okay, and if you can confirm your address, date of birth.

Speaker speaker_1: 215 ... Park Drive, 08-27-2002.

Speaker speaker_0: And what is the city and state?

Speaker speaker_1: Louisburg, North Carolina.

Speaker speaker_0: All righty, and I have your phone number as 919-729-4481.

Speaker speaker_1: Yes.

Speaker speaker_0: And I have your email address as, uh, M-E-S-H-R-E-D 212 at gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, and you said you wanted to decline coverage, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty, ... is there anything else I can assist you with?

Speaker speaker_1: Huh?

Speaker speaker_0: Is there anything else I can assist you with?

Speaker speaker_1: No, that's all.

Speaker speaker_0: Thank you so much for calling. Have a great day.

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: Bye-bye.