

Transcript: Pearl

Rojas-6340345920536576-4898123048075264

Full Transcript

Good afternoon. Thank you for calling Benefits In a Card. My name is Pearl. Who else am I speaking with? Kristin? And how can I assist you? Hi. Yes. I'm trying to find some, uh, an in-network psychiatric provider. Would you be able to help me with that? Um, I won't be able to help you out with that. I don't have a list for that, um, for those, but I can provide you with a phone number or... Well, actually let me try to transfer you over to the insurance carrier and they'll be able to direct you to a better way. Okay? Thank you. No problem. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits In a Card. My name is Pearl. Who else am I speaking with?

Speaker speaker_1: Kristin?

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Hi. Yes. I'm trying to find some, uh, an in-network psychiatric provider. Would you be able to help me with that?

Speaker speaker_0: Um, I won't be able to help you out with that. I don't have a list for that, um, for those, but I can provide you with a phone number or... Well, actually let me try to transfer you over to the insurance carrier and they'll be able to direct you to a better way. Okay?

Speaker speaker_1: Thank you.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.