

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 513-254-4079. Hi, good afternoon. This call is for Mr. Gaines. My name is Carol, calling on behalf of Benefida Card, calling on behalf of your staff need you see at MAU. We are, um, processing healthcare enrollment forms, and on your form you chose coverage for dental and life insurance for employee plus family. But we did not receive any dependent information, so we're just calling to see whether that coverage is supposed to be for you and your family or just yourself. At the moment, you'll be placed in, uh, into employee-only coverage. You do have 30 days from the date of your first paycheck to add your family back on, providing information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-8- uh, 800-497-4856. And any agent you talk to will be able to help you with this enrollment process. Thank you, have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 513-254-4079.

Speaker speaker_1: Hi, good afternoon. This call is for Mr. Gaines. My name is Carol, calling on behalf of Benefida Card, calling on behalf of your staff need you see at MAU. We are, um, processing healthcare enrollment forms, and on your form you chose coverage for dental and life insurance for employee plus family. But we did not receive any dependent information, so we're just calling to see whether that coverage is supposed to be for you and your family or just yourself. At the moment, you'll be placed in, uh, into employee-only coverage. You do have 30 days from the date of your first paycheck to add your family back on, providing information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-8- uh, 800-497-4856. And any agent you talk to will be able to help you with this enrollment process. Thank you, have a great day.