

Transcript: Pearl

Rojas-6250469192417280-5334461820747776

Full Transcript

Could I please represent a card. My name is Pearl. Who else was I speaking with? Uh, my name is Steve Small. And how can I assist you? Yeah. I worked one day on the 7th of February for OnTrack Staffing and I was trying to ask them if... 'Cause I set up direct deposit so I just got this text today from you guys. I was trying to figure out is it... was it going to be deposited or mailed out or something? So, you would have to call your staffing agency. We just take care of the healthcare. The what part? We take care of the healthcare, the healthcare benefits. The healthcare benefits? Yes. And you would have to call OnTrack for your direct deposit information. Okay. All right. Thank you. Thank you for calling. Have a great day.

Conversation Format

Speaker speaker_0: Could I please represent a card. My name is Pearl. Who else was I speaking with?

Speaker speaker_1: Uh, my name is Steve Small.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yeah. I worked one day on the 7th of February for OnTrack Staffing and I was trying to ask them if... 'Cause I set up direct deposit so I just got this text today from you guys. I was trying to figure out is it... was it going to be deposited or mailed out or something?

Speaker speaker_0: So, you would have to call your staffing agency. We just take care of the healthcare.

Speaker speaker_1: The what part?

Speaker speaker_0: We take care of the healthcare, the healthcare benefits.

Speaker speaker_1: The healthcare benefits?

Speaker speaker_0: Yes. And you would have to call OnTrack for your direct deposit information.

Speaker speaker_1: Okay. All right. Thank you.

Speaker speaker_0: Thank you for calling. Have a great day.