

Transcript: Pearl

Rojas-6250093346865152-6514179427057664

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was I speaking with? Hello. How can I help you? Interpreter Creole, please. I'm sorry. We don't have- Interpreter Creole. We do not have none. I'm sorry. Give me interpreter Creole, please. We don't have an interpreter. I'm sorry. HIV. HIV or Creole. We don't have none. There's n- there's no one that speaks Creole. Okay. Bye. You can speak Creole? You understand how to speak Creole? Say it louder so I hear you. Do you understand me now? You think I speak Creole?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who else was I speaking with?

Speaker speaker_2: Hello.

Speaker speaker_1: How can I help you?

Speaker speaker_2: Interpreter Creole, please.

Speaker speaker_1: I'm sorry. We don't have-

Speaker speaker_2: Interpreter Creole.

Speaker speaker_1: We do not have none. I'm sorry.

Speaker speaker_2: Give me interpreter Creole, please.

Speaker speaker_1: We don't have an interpreter. I'm sorry.

Speaker speaker_3: HIV.

Speaker speaker_2: HIV or Creole.

Speaker speaker_1: We don't have none. There's n- there's no one that speaks Creole.

Speaker speaker_2: Okay. Bye. You can speak Creole? You understand how to speak Creole? Say it louder so I hear you. Do you understand me now? You think I speak Creole?