

Transcript: Pearl

Rojas-6241343371689984-5315764430520320

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... I'm with Mr... Good afternoon. This call is for Mr. Brown. My name is Pearl Coleman from Benefits in a Card. Calling on behalf of your staffing agency, The Resource Company. We are processing healthcare enrollment forms. And on your virtual form you chose coverage for employee plus child, but we did not receive any dependent information. At this moment your coverage will be placed for employee only. You do have 30 days from the date of your first paycheck to add your children back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... I'm with Mr... Good afternoon. This call is for Mr. Brown. My name is Pearl Coleman from Benefits in a Card. Calling on behalf of your staffing agency, The Resource Company. We are processing healthcare enrollment forms. And on your virtual form you chose coverage for employee plus child, but we did not receive any dependent information. At this moment your coverage will be placed for employee only. You do have 30 days from the date of your first paycheck to add your children back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.