

Transcript: Pearl

Rojas-6241340905537536-6077101356138496

Full Transcript

Hi, good morning, thank you for calling Benefits in a Car. My name is Pearl, who does who would I be speaking with? Robert Smith. And how can I assist you? Um, I work with MAU, I'm calling, um, um, I reckon re um, vamp my insurance or you know get it going again. Okay. Are you wanting to re-enroll because of the new year or, or um- Well, they said everybody needs to call. I don't want to change nothing. I just wanted to, you know make the call like they asked me to. Okay, if you don't want to make any changes you don't have to worry there. The, the coverage rolls over as long as you keep working with MAU, MAU. All right, I mean I, I don't... Everything I got is fine. Okay then you don't have to worry. All right, thank you a lot. No problem, thank you so much for calling. Have a great day. You too, mm bye-bye.

Conversation Format

Speaker speaker_0: Hi, good morning, thank you for calling Benefits in a Car. My name is Pearl, who does who would I be speaking with?

Speaker speaker_1: Robert Smith.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I work with MAU, I'm calling, um, um, I reckon re um, vamp my insurance or you know get it going again.

Speaker speaker_0: Okay. Are you wanting to re-enroll because of the new year or, or um-

Speaker speaker_1: Well, they said everybody needs to call. I don't want to change nothing. I just wanted to, you know make the call like they asked me to.

Speaker speaker_0: Okay, if you don't want to make any changes you don't have to worry there. The, the coverage rolls over as long as you keep working with MAU, MAU.

Speaker speaker_1: All right, I mean I, I don't... Everything I got is fine.

Speaker speaker_0: Okay then you don't have to worry.

Speaker speaker_1: All right, thank you a lot.

Speaker speaker_0: No problem, thank you so much for calling. Have a great day.

Speaker speaker_1: You too, mm bye-bye.