

Transcript: Pearl

Rojas-6216802376269824-4549540984569856

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, this call is for Miss Taylor. My name is Pearl calling from Benefits and a Card, calling on behalf of your staffing agency, the Hamilton Reicker Group. We are processing healthcare enrollment forms, and on your form you chose coverage but then you also chose no coverage or choose not to participate, so we're just calling to confirm whether you needed coverage or not. At the moment your coverage will be applied. You have, um, 30 days from the date of your first paycheck to enroll pending an eligibility review. You can give us a call Monday to Friday, 8:00 A.M. to 8:00 P.M. Eastern Standard Time at 800-497-4567. Any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, this call is for Miss Taylor. My name is Pearl calling from Benefits and a Card, calling on behalf of your staffing agency, the Hamilton Reicker Group. We are processing healthcare enrollment forms, and on your form you chose coverage but then you also chose no coverage or choose not to participate, so we're just calling to confirm whether you needed coverage or not. At the moment your coverage will be applied. You have, um, 30 days from the date of your first paycheck to enroll pending an eligibility review. You can give us a call Monday to Friday, 8:00 A.M. to 8:00 P.M. Eastern Standard Time at 800-497-4567. Any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.