

Transcript: Pearl

Rojas-6202248844328960-5344984176574464

Full Transcript

Hi, good morning. Thank you for calling Better Life Card. My name is Pearl ... speaking with? Uh, this is Kelly Pruitt. And how can I assist you? I'm needing to make a payment. Okay. What's the name of the staffing agency you work for? Uh, Crown Staffing. And the last four digits of your Social? 8332. Okay. And if you can confirm your address and date of birth? 398 Cap Harlan Road, Apartment 49, Thompsonville, Kentucky 42167. Birthdate 02/07/1990. Okay. Can I have your phone number as 270-255-1781? Uh, yes. Can I have your email address as jamesandkelly2015@gmail.com? Yes. All righty. And you said you're wanting to make a direct payment, correct? Yes. All righty. And is the name on the card the same as the name on the account? Yes. And is the billing address the same as that, the one on the account as well? Uh, yes. All right. And what's the card number? How much is it? Is it 2.98? Um, it is, yes, \$2.98. Okay. It's 4432-6449-0289-9868. And the security code? 102. And the expiration date? 1/28. All right. So we're pay, we're making a direct payment today of the amount of \$2.98. And the card ending in 9868, um, for the week of, for the week of March 3rd to the 9th. And you'll receive a receipt to your email. Do you accept, uh, do you authorize the process of payment? Okay, thank you. Yes, I do. Okay. Bear with me one moment. All righty. And that payment was successfully processed and you will be receiving this receipt to your email. Okay. Thank you. Thank you for such calling. Have a great day. You, too.

Conversation Format

Speaker speaker_0: Hi, good morning. Thank you for calling Better Life Card. My name is Pearl ... speaking with?

Speaker speaker_1: Uh, this is Kelly Pruitt.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I'm needing to make a payment.

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: Uh, Crown Staffing.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 8332.

Speaker speaker_0: Okay. And if you can confirm your address and date of birth?

Speaker speaker_1: 398 Cap Harlan Road, Apartment 49, Thompsonville, Kentucky 42167.
Birthdate 02/07/1990.

Speaker speaker_0: Okay. Can I have your phone number as 270-255-1781?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: Can I have your email address as jamesandkelly2015@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. And you said you're wanting to make a direct payment, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. And is the name on the card the same as the name on the account?

Speaker speaker_1: Yes.

Speaker speaker_0: And is the billing address the same as that, the one on the account as well?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: All right. And what's the card number?

Speaker speaker_1: How much is it? Is it 2.98?

Speaker speaker_0: Um, it is, yes, \$2.98.

Speaker speaker_1: Okay. It's 4432-6449-0289-9868.

Speaker speaker_0: And the security code?

Speaker speaker_1: 102.

Speaker speaker_0: And the expiration date?

Speaker speaker_1: 1/28.

Speaker speaker_0: All right. So we're pay, we're making a direct payment today of the amount of \$2.98. And the card ending in 9868, um, for the week of, for the week of March 3rd to the 9th. And you'll receive a receipt to your email. Do you accept, uh, do you authorize the process of payment?

Speaker speaker_1: Okay, thank you. Yes, I do.

Speaker speaker_0: Okay. Bear with me one moment. All righty. And that payment was successfully processed and you will be receiving this receipt to your email.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: Thank you for such calling. Have a great day.

Speaker speaker_1: You, too.