

## **Transcript: Pearl**

**Rojas-6198366378082304-5271430277578752**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 7739793717. Good afternoon, this call is for Mr. Andadi. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms today and on your form, you chose a couple plans that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced two of the four. You do have 30 days from the date of your first paycheck to make any changes you need, so you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time, at 800-497-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 7739793717.

Speaker speaker\_1: Good afternoon, this call is for Mr. Andadi. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms today and on your form, you chose a couple plans that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced two of the four. You do have 30 days from the date of your first paycheck to make any changes you need, so you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time, at 800-497-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.