

Transcript: Pearl

Rojas-6190401015037952-6355608106483712

Full Transcript

Good afternoon. Thank you for calling Benefits In A Card. My name is Pearl. Who does it say that you're speaking with? This is Robert. How can I assist you, Mr. Robert? Well, this is... I got a message saying I had 30 days to enroll in benefits. What benefits? Do you work for a staffing agency? Yeah. Um, so, uh, which staffing agency? Maran Kan. Maran Kan offers healthcare, um, healthcare to their employees; medical, dental, vision, short-term disability, stuff like that. The price depends on how many plans you choose because everything is separate, and who you choose to cover and it's something that they do definitely check every week. Okay, I got insurance already. Okay. Um, so Maran Kan doesn't have auto enrollment so if you don't want the coverage, you just ignore those messages. You'll get them once a week for the first 30 days. Okay. Thank you so much for calling. Have a great day.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits In A Card. My name is Pearl. Who does it say that you're speaking with?

Speaker speaker_1: This is Robert.

Speaker speaker_0: How can I assist you, Mr. Robert?

Speaker speaker_1: Well, this is... I got a message saying I had 30 days to enroll in benefits. What benefits?

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: Yeah.

Speaker speaker_0: Um, so, uh, which staffing agency?

Speaker speaker_1: Maran Kan.

Speaker speaker_0: Maran Kan offers healthcare, um, healthcare to their employees; medical, dental, vision, short-term disability, stuff like that. The price depends on how many plans you choose because everything is separate, and who you choose to cover and it's something that they do definitely check every week.

Speaker speaker_1: Okay, I got insurance already.

Speaker speaker_0: Okay. Um, so Maran Kan doesn't have auto enrollment so if you don't want the coverage, you just ignore those messages. You'll get them once a week for the first 30 days.

Speaker speaker_1: Okay.

Speaker speaker_0: Thank you so much for calling. Have a great day.