

Transcript: Pearl

Rojas-6186139376074752-4811148814368768

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who may I help you sir speaking with? Hi, this is Esther Samaki. Um- Okay. I just got off the phone... Sorry, I just got off the phone with one of the reps. Um, I've... He told me like the website to go on to see if a doctor's coverage. Mm-hmm. It's called multiple something. I can't remember the last... Multi-plan. Multi-plan? Mm-hmm. All right thank you. Have a good- No problem okay. ... day.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who may I help you sir speaking with?

Speaker speaker_1: Hi, this is Esther Samaki. Um-

Speaker speaker_0: Okay.

Speaker speaker_1: I just got off the phone... Sorry, I just got off the phone with one of the reps. Um, I've... He told me like the website to go on to see if a doctor's coverage.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: It's called multiple something. I can't remember the last...

Speaker speaker_0: Multi-plan.

Speaker speaker_1: Multi-plan?

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: All right thank you. Have a good-

Speaker speaker_0: No problem okay.

Speaker speaker_1: ... day.