

Transcript: Pearl

Rojas-6181295570239488-5136005824200704

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. 720-541-4770 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon. This call is for Mr. Scott. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency BGSS. We are processing your healthcare enrollment forms and on your form you chose a plan, but then you also chose No Coverage or Choose Not to Participate. So we're just calling to confirm whether you needed to enroll in coverage or not. At the moment you will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. 720-541-4770 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_1: Good afternoon. This call is for Mr. Scott. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency BGSS. We are processing your healthcare enrollment forms and on your form you chose a plan, but then you also chose No Coverage or Choose Not to Participate. So we're just calling to confirm whether you needed to enroll in coverage or not. At the moment you will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.