

## Transcript: Pearl

**Rojas-6172893966155776-6304567862411264**

### Full Transcript

Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl Who Knows. Who is this I'm speaking with? Uh, Terry Schmidt. And how can I assist you? Terry. Terry with a T. I lost my card couple, three months ago and, and, uh, I still ain't got no other card. Well, I thought I'd lost- So you think- No. I ended up finding it, but they'd already turned it off and I, and I... I'm still waiting on a card. I ain't been able to use a card in two and a half... A card of what- Oh. What kind of card? A card for what? Uh, one of them benefits cards that, you know, for... With \$190 on it every month. Is that not you? No, sir. Is that not \*\*\*\*\*? Gosh, damn it. See they, uh, the, the number they gave me don't even work so I Googled it and they gave me you. Sorry. All right. Sorry about that. You're fine. Have a great day. You.

### Conversation Format

Speaker speaker\_0: Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl Who Knows. Who is this I'm speaking with?

Speaker speaker\_1: Uh, Terry Schmidt.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Terry. Terry with a T. I lost my card couple, three months ago and, and, uh, I still ain't got no other card. Well, I thought I'd lost-

Speaker speaker\_0: So you think-

Speaker speaker\_1: No. I ended up finding it, but they'd already turned it off and I, and I... I'm still waiting on a card. I ain't been able to use a card in two and a half...

Speaker speaker\_2: A card of what-

Speaker speaker\_0: Oh.

Speaker speaker\_2: What kind of card? A card for what?

Speaker speaker\_1: Uh, one of them benefits cards that, you know, for... With \$190 on it every month. Is that not you?

Speaker speaker\_0: No, sir.

Speaker speaker\_1: Is that not \*\*\*\*\*? Gosh, damn it. See they, uh, the, the number they gave me don't even work so I Googled it and they gave me you.

Speaker speaker\_0: Sorry.

Speaker speaker\_1: All right. Sorry about that.

Speaker speaker\_0: You're fine. Have a great day.

Speaker speaker\_1: You.