

Transcript: Pearl

Rojas-6126968055185408-4753954721939456

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does have the pleasure of speaking with? This is Victoria Abdul. And how can I assist you? Yeah, I saw the missed call and I saw the voice message, and that's why I called you back because I was sleeping. Okay, what's the name of the staffing agency you work for? What? You said Benefit Card, I don't know what kind of Benefit Card. It's healthcare. Do you work for a staffing agency? Yeah. Which one? What is the name of the staffing agency you work for? No, I'm not start working yet but I will soon start working there. Okay, where did you apply? I apply for ... Where? Where did you apply at? Yeah, but excuse me, why am I answering your interview? At what staffing agency did you apply? Where, where did you apply? Did you apply directly with the place or did you apply at a temporary agency? Where did you apply for that job? Oh, I apply, I, I... This is my first time so I don't know. Okay. I need you to figure, to call them and ask the name of the staffing agency so that we can find your account. Oh, okay. Okay. Okay. Okay. All right. Thank you so much for calling. You have a great day. Okay, thank you so much.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does have the pleasure of speaking with?

Speaker speaker_1: This is Victoria Abdul.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yeah, I saw the missed call and I saw the voice message, and that's why I called you back because I was sleeping.

Speaker speaker_0: Okay, what's the name of the staffing agency you work for?

Speaker speaker_1: What? You said Benefit Card, I don't know what kind of Benefit Card.

Speaker speaker_0: It's healthcare. Do you work for a staffing agency?

Speaker speaker_1: Yeah.

Speaker speaker_0: Which one? What is the name of the staffing agency you work for?

Speaker speaker_1: No, I'm not start working yet but I will soon start working there.

Speaker speaker_0: Okay, where did you apply?

Speaker speaker_1: I apply for ...

Speaker speaker_0: Where? Where did you apply at?

Speaker speaker_1: Yeah, but excuse me, why am I answering your interview?

Speaker speaker_0: At what staffing agency did you apply? Where, where did you apply? Did you apply directly with the place or did you apply at a temporary agency? Where did you apply for that job?

Speaker speaker_1: Oh, I apply, I, I... This is my first time so I don't know.

Speaker speaker_0: Okay. I need you to figure, to call them and ask the name of the staffing agency so that we can find your account.

Speaker speaker_1: Oh, okay. Okay. Okay. Okay.

Speaker speaker_0: All right. Thank you so much for calling. You have a great day.

Speaker speaker_1: Okay, thank you so much.