**Transcript: Pearl** 

Rojas-6094063002107904-5363494400212992

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your voicemail system, 229-314-2100 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon, this call is for Miss Johnson, my name is Pearl Cully from Benefits in a Card, calling on behalf of your staffing agency at MAU. We are processing healthcare enrollment forms and on your form, you chose three medical plans and a pro medical health plan that can be chosen together, so we're just calling to confirm which plans you're wanting to enroll in. At this moment, you're being enrolled in the lower-priced two of the four. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call, Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time, 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your voicemail system, 229-314-2100 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

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