

Transcript: Pearl

Rojas-6081265685708800-5318074332561408

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Car. My name is Pearl. Who does, was I speaking with? Hello, Pearl. My name is Iverna Burress and I called to opt out of the Insurance in a Car. Okay. What's the name of the staff agency you work for? Surge, S-U-R-G-E. And the last four digits of your Social? 5241. Okay. And can you confirm your address and date of birth for me please? Uh, thank you. Yes, 3184 Old Railroad Bed Road Harvest Alabama 35749. Okay. And your date of birth? 8-18-1970. All right. And your phone number is 256-288-4258? Mm-hmm. And I have your email address as ivernaburress@gmail.com? Yes, but I never use that. That thing... Yeah, yeah, yeah, please don't send me email. I wrote you checks. No, you're fine. No worries. I want to know if you're Okay. I was going to say 0000. Okay. That's it? That's it? Yep. Thank you so much for calling. You have a great day. Okay. Okay. Thank you, you too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Car. My name is Pearl. Who does, was I speaking with?

Speaker speaker_2: Hello, Pearl. My name is Iverna Burress and I called to opt out of the Insurance in a Car.

Speaker speaker_1: Okay. What's the name of the staff agency you work for?

Speaker speaker_2: Surge, S-U-R-G-E.

Speaker speaker_1: And the last four digits of your Social?

Speaker speaker_2: 5241.

Speaker speaker_1: Okay. And can you confirm your address and date of birth for me please?

Speaker speaker_2: Uh, thank you. Yes, 3184 Old Railroad Bed Road Harvest Alabama 35749.

Speaker speaker_1: Okay. And your date of birth?

Speaker speaker_2: 8-18-1970.

Speaker speaker_1: All right. And your phone number is 256-288-4258?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: And I have your email address as ivernaburress@gmail.com?

Speaker speaker_2: Yes, but I never use that. That thing... Yeah, yeah, yeah, please don't send me email. I wrote you checks.

Speaker speaker_1: No, you're fine. No worries. I want to know if you're

Speaker speaker_3: Okay.

Speaker speaker_1: I was going to say 0000.

Speaker speaker_2: Okay. That's it? That's it?

Speaker speaker_1: Yep. Thank you so much for calling. You have a great day.

Speaker speaker_2: Okay. Okay. Thank you, you too.