

Transcript: Pearl

Rojas-6068018216222720-6145361903403008

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Hi, this is Jack. I'm calling from the provider's office to check for claim denial clarification. Claim denial verification? Yeah, for a medical claim. Okay, bear with me one moment while I get you over to the insurance carrier.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Hi, this is Jack. I'm calling from the provider's office to check for claim denial clarification.

Speaker speaker_0: Claim denial verification?

Speaker speaker_1: Yeah, for a medical claim.

Speaker speaker_0: Okay, bear with me one moment while I get you over to the insurance carrier.